

The City of Manistee is now offering Automatic Bill Payment (ACH) at no charge for both our residential and commercial water/sewer customers. With direct payment for water/sewer bills, customers can save time, save postage or a trip to City Hall and avoid late penalties by having their water/sewer bill payments debited directly from their checking or savings account. No more writing checks!

To sign up, simply complete the Direct Payment (ACH) enrollment form and mail it to the City of Manistee or deliver it in person. You will continue to pay your water bills as you normally would until you receive a bill that states "**AUTO DRAFT- DO NOT PAY**".

You will continue to receive a water billing statement each month and your payment will be withdrawn from your designated bank account on the 10th of each month unless the 10th falls on a Saturday or Sunday in which case it will be deducted the preceding Friday.

If you change banks, you will need to complete a new enrollment form. If you close a bank account without notifying the City or there are insufficient funds, you will be charged a non-sufficient fund fee, the payment will be reversed and late penalties will be applied to your account.

You may discontinue this service at any time by notifying us in writing.

Please call the City of Manistee at (231) 723-2559 if you have additional questions.